

November 23, 2009



To our Valued Customers,

The Commercial Airlines, Ocean Carriers, and many of our other transportation providers have advised us they will be taking a general rate increase ranging from 5.9% - 10% for 2010.

In 2009, we realized significant increases in our purchased transportation, TSA security costs, airline fuel and federal tax charges, cost of maintenance, equipment, labor, insurance and other overhead. We took every measure possible to manage our operating costs and lowering them whenever possible. These are among several reasons that WPX Delivery Solutions will also implement a general rate increase for 2010.

Effective January 1, 2010 WPX will implement a general rate increase as follows:

<u>Service</u>	<u>Adjustment</u>
Next Day Air Express	8.5%
WPX Air Freight	8.5%
Ground Parcel	4.9%
Ocean Services	7.5%
Courier Service (Ground)	4.0%

Thank you for your business,
WPX Delivery Solutions

3320 West Valley Highway North, Suite 111 • Auburn, Washington 98001
Telephone: 253.876.2760 • Toll Free: 800.562.1091 • Fax: 253.876.2799 • Email: www.wpx.com

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